

MINUTES

Event:	Brisbane Airport Community Aviation Consultation Group
Date & Time:	10:00am – 1:00pm, Tuesday 4 September 2018
Venue:	Brisbane and Amsterdam Room Brisbane Airport Corporation HQ
Attendees	Major General Peter Arnison (Chair) Professor Laurie Buys (Community Member) Mr Geoff Trappett OAM (Community Member) Ms Kate Bailey (Community Member) Mr Chris Kang (Community Member) Mr Peter Bailey (Community Member) Mr Stephen Ware (Community Member) Mr Neil Hall (Airservices – A/Strategic Stakeholder Manager) Ms Helen Gannon (Dept Infrastructure & Transport) Mr Stephen Smith (QLD DIP) Mr Michael Madden (BCC) – Senior Urban Planner Ms Jessica Shannon (BAC) Mr Mark Willey (BAC) Mr Cory Heathwood (BAC) Mr Paul Coughlan (BAC) Mr Adrian Slotjes (Virgin)
Guests and Observers	Mr Anthony Nugent (AsA) Mr Tim Abberton, Deputy Aircraft Noise Ombudsman Ms Yvonne Tran (Office of Ross Vasta MP) Ms Lauren Graham (BAC) Ms Maddison Charteris (BAC) Ms Helen Clarke (BAC) Ms Nicky Graham (BAC) Mr Gert-Jan de Graaff (BAC) Capt Natalie Gregg (Qantas) Ms Gaynor Sipolis (BAC) Minutes
Apologies	Mr Rob Irwin (Airservices – Airlines Relations Manager – Brisbane Region) Mr Graeme Hill (Community Member) Ms Lisa Strong (Rep for Griffith) Mr Iain White (CASA) Ms Karyn Rains (BAC) Mr Richard Waugh (Captain Qantas) Professor Jim Nyland (Community Member) Mr Andy Bauer (Captain Virgin Australia) Ms Rachel Crowley (BAC)

Activity	Facilitator
Meeting start 10.05am. Welcome to Gert-Jan, BAC CEO and attendees introduced individually.	Chair
Confirmation of Previous Minutes Signed by Chair.	Chair
Actions Arising from Previous Minutes <ul style="list-style-type: none"> • Rachel Crowley to present Awareness Perception Study results – <i>presented today by Lauren Graham</i> • Jessica Shannon to distribute Uber pick up locations – <i>to be distributed to Prof. Jim Nyland</i> • Jessica Shannon to book runway site tour for November meeting – <i>complete</i> 	Chair

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<ul style="list-style-type: none"> Updated Airspace Design and Communication Engagement Plan to be presented to BACACG – <i>presented at today's meeting</i> 	
<p>Regular Reporting Updates Community Members reports</p> <p>Prof. Laurie Buys Refers to report that was carried out by AsA a couple of years back which plotted the type of and the height of aircraft arriving and departing into BNE. ACTION – ANTHONY NUGENT</p> <p>Kate Bailey Kate is a BACACG foundation member and is pleased to say that AsA have taken the noise issue very seriously and she appreciates the airlines involvement in the group. Yvonne Tran will replace Kate from the middle of next year while she is away.</p> <p>Chris Kang Drainage issues: excursion with BAC and Community Members to the drainage site. Members very happy with work done by BAC to date and understands the BCC Urban Utilities overlap. ACTION – BAC TO PROVIDE RESPONSES TO QUESTIONS RAISED AND DOCUMENTED IN THE RECENT PINKENBA COMMUNITY MEETING MINUTES</p> <p>Peter Bailey Members of the Brisbane North Chamber of Commerce have expressed interest in coming out to the airport for a tour – ACTION – NICKY GRAHAM</p> <p>Geoff Trappett, OAM Issues Paper released. The BAC Accessibility Reference Group will be meeting in October. Geoff happy to raise any issues on behalf of the group</p> <p>Stephen Ware Recent Perception Survey on what concerns people in the area ie cost of living, jobs etc. Dissatisfaction with the roads including Kingsford Smith Drive and over development of the area, In regards to airport, more environmental concerns that noise issues.</p>	<p>Community Members</p>
<p>RDMS and On Time Performance <i>Refer presentation</i> The average weekday movements in Aug 2018 was 630 with 83% arrivals and departures on time, down on FY17 which was 85.3%. Adrian Sloop comments that Melbourne Airport has attributed to these figures, there are issues with the Melbourne, Sydney, Brisbane triangle, with delays in MLB and SYD impacting BNE.</p> <p>AsA can no longer nominate a preferred night-time runway direction when tail winds exceed 5 knots and above.</p> <p>ASA currently offer over bay operations above 5 knots for noise abatement outcomes.</p> <p>BAC is pursuing, together with industry, a revision to the standards.</p> <p>Refer to attachment – Wind Bay Analysis Report, this is the new report for the TNWG to monitor trends.</p>	<p>Mark Willey</p>

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<p>Brisbane Airport Community Activities <i>Refer attached report</i></p> <p>Events: Brisbane Roar Eats and Beats Teneriffe Festival Morningside Festival EKKA</p> <p>Presentations: ASIS Queensland Sandgate Chamber of Commerce Sunnybank Probus Club Australian Youth Aerospace Association Rotary Club of Jindalee Indooroopilly Men's Shed National Seniors Toowong Aspley Probus Club</p> <p>BACACG website / community correspondence Nil</p> <p>Complaints: Parking complaints/enquiries have now been bought in-house (they were previously outsourced). Airpark are currently managing capacity issues. Usual screening complaints – rude staff etc (new staff training currently taking place).</p> <p>Tours: Sixteen</p>	<p>BACACG Secretary</p>
<p>Gert-Jan de Graaff introduces himself to the group. He was here at the conception of BACACG back when he worked at BAC previously, and he is very proud to see the interaction between the group and the inclusion of disability access. Gert-Jan touches on his four bosses, our shareholders, customers, employees and the community, with the aim to be a good partner.</p>	
<p>Airservices Australia Update <i>Refer presentation</i></p> <p>Neil Hall sends his apologies.</p> <p>Temporary arrival route to avoid World Parachuting Championships over Southport – 4-13 October (refer to maps). Chair asks how this will be communicated. WPC may do this.</p> <p>RNP Smart Tracking <i>(refer to slides)</i> 01 and 19 statistics on approaches. RNP AR operations airline and aircraft type shown.</p> <p>CASA conducted required navigation aid calibration in April and May, this requires low flying and results in unusual flight patterns. Fog in late June resulted in diversions and missed approaches.</p> <p>Online noise report available on the AsA website.</p> <p>Complainant Summary - Quarter 2 2018 Q2 2018 – 53 Complainants Q1 2018 – 54 Complainants Q2 2017 – 65 Complainants</p>	<p>Anthony Nugent, AsA</p>
<p>New Runway Update Cross Runway to re-open in September, which is closed whilst high intensity approach lighting installation occurs.</p>	<p>Paul Coughlan</p>

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<p>Letterbox drop communicating this to local suburbs, with no complaints received. End June saw the start of closure of taxi way at night from 10.00pm when paving works commenced. New hardware for surface movement frequency when the switch to parallel commences.</p> <p>BACACG group tour in November.</p>	
<p>Airspace Design <i>Refer presentation</i></p> <p>Mark Willey asks for feedback from the group. CASA Airspace Change Proposal. Low level risk of information changing. Renders show finished BNR with grass having to be established prior to opening. Focussed collaboration between Airservices Australia and BAC Robust Project Governance – all decisions fully documented Comprehensive Airline consultation and participation. UK NATS Peer Review who fully support BNE design. Both Airspace and Airfield Simulation testing to validate design/outcomes. Consultation with other Airports and Airspace Users. Refer to maps of proposed operations – dotted line represents what was in the EIS, green - arrivals, red - departures. RNP arrivals agreed to be outside of this process.</p> <p>Spreading criteria, produced in Noise booklet, negative being more concentration on the back bone tracks. Outcome – most of Brisbane at some time will have aircraft flying overhead.</p> <p>Noise Abatement Procedures are being developed to guide operations on the Parallel Runway System in the interests of Community outcomes.</p> <p>Key dates: July 2018 – Submission of a BNE EMA Airspace Change Proposal (ACP). October 2018 – ACP and all Agency approvals established. October 2018 – BAC & Airservices commence activities associated with a comprehensive community/stakeholder update program. November 2018 – Existing Runway renamed to 01R / 19L. 21st May 2020 – (Major AIRAC Date) – Airspace change implemented and Runway 14/32 closes. May 2020 ≈ August 2020 – Brisbane’s New Runway commences operations.</p>	<p>Mark Willey</p>
<p>Communication Engagement Plan <i>Refer presentation</i></p> <p>Community Perception Research 58% of people are aware of the runway’s construction (Brisbane, Griffith, Lilley, Moreton and Ryan). 69% of these are aware there will be new flight paths. 36% of have some concern and 25% have high concern about noise from new flight paths. 61% strongly agree the runway is essential to avoid delays. 60% strongly agree it is essential to meet population growth. 67% strongly agree it will be beneficial to passengers. 73% of BNE businesses believe the runway will have a positive impact for them. 84% of local residents view BNE’s reputation as good, very good or excellent. Research will continue.</p>	<p>Lauren Graham/Jessica Shannon</p>

Activity

Facilitator

ACTION – NICKY TO SEND FULL REPORT TO THE GROUP.

Community Awareness Campaign

BAC's approach to external communications:

- Understand our communities
- Build trust
- Emphasise the legacy
- Enlist advocates

Mobile Education Display Unit (Benny) underpinning all. The new subscriber base is just about runway communications, a highly engaged group and BAC wants to build this database.

Advocacy Campaign underway with the objective to build community support for the new runway. Target audience is areas impacted by aircraft noise and future flight paths.

The Creative Concept is to profile the beneficiaries of BNE's operations and growth. BNE stories on the website: bne.com.au/stories.

Media will be in the form of billboards, bus backs, digital, social, Courier Mail, radio, website, terminal screens & BNE Magazine. Billboards sites in noise affected suburbs & future flight paths.

There will be a gradual shift to flight path communications.

Communication Plan

Government and industry – there has be a long communications program with the elected representatives in regards to the NPR, including press releases. New runway seminars will also be held.

The production of 'Take Off' Magazine, fact sheets, infographics, 3D renders, architectural models are already in place or in progress.

The purpose of Benny is to engage directly with the noise impacted community. Timing from November 2018 to December 2020 with a location schedule already set. Benny will include history, runway construction, flight path/noise, BNE destinations/benefits and BAC overview. It will be on the road three days per week, forty weeks of the year. BAC welcome feedback as to further locations from the group. Benny locations will be communicated by advertising, letter box drops, school newsletters, fetes etc.

Facilitated Feedback Discussion

Delays growing and it will get worse, how will this be addressed?

BAC are letting people know this will occur. There will be media surrounding this and Benny will be a good communication tool.

Engagement with the community pushes people to go to the website with the need to find out what will happen over their house. Will there be a tool that will show individual residences and flight path noise? Suggestions for a comparison between current flight path noise and future flight path noise.

Yes that is the Flight Path Tool, it will be interactive and based online and in Benny. The current Noise Booklet has various noise scenarios, where you can select all of these options. The QUT

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<p><i>Report on the impact of Aircraft Noise on Brisbane Residential Property Sectors is also available on the website.</i></p> <p>BNE Stories Campaign appears to be all about the business nothing focussed on residents. This creates a feeling of guilt about complaining. These stories should focus on everyday people living in the suburbs and should have one showcasing a resident impacted by current aircraft noise.</p> <p>When making the short industry site videos (such as at ATC, Cockpit etc) you might feature two or three community members/residents (whose houses are likely to be directly affected by the flight paths), beginning at their homes then following them as they visit with the controllers and pilots.</p> <p>They could ask questions/raise concerns and actually see firsthand what goes on behind the scenes and how Controllers plan arrivals and departures, and how pilots programme the aircraft systems in ways which limit the noise impact on the homeowners' lives - an educational but also highly personalised piece about their situation, which might resonate with the wider noise-sensitive communities. It would really highlight how much BAC has thought about the individual.</p> <p><i>Chair advises Prof. Buy's comments and others need to be taken on board.</i></p> <p>ACTION – NICKY TO PUT PACK TOGETHER TOOK KIT PACK FOR THE GROUP</p>	
<p>CACG Chairs Agenda Includes PFAS, Western Sydney Airport, security, airspace protection, human health impact, Air Services stakeholder engagement, disability access, Qantas update etc. Chair will distribute minutes once complete.</p>	Chair
<p>General Business, Meeting dates</p> <p>2018: Tuesday 27 November Held at the Brisbane Airport Convention Centre with a Site Tour – starting at 9.30am, meeting finish at 12.30pm approx.</p> <p>2019 Tuesday 5 March Tuesday 4 June Tuesday 3 September Tuesday 26 November</p> <p>Thank you and best wishes to Adrian Slootjes for his participation in the group, Adrian is now going back to flying.</p>	Chair