

United Airlines San Francisco Competition Terms & Conditions ("Conditions of Entry")

Schedule				
Promotion:	United Airlines San Francisco Competition			
Promoter:	Brisbane Airport Corporation Pty Limited ABN 54 076 870 650, 11 The Circuit, Brisbane Airport, Brisbane, QLD 4008, Australia. Ph: 07 3406 3000			
Promotional Period:	Start date: 05/10/22 at 11:00 am AEST End date: 16/11/22 at 11:59 pm AEST			
Eligible entrants:	Entry is only open to QLD residents who are 18 years and over.			
How to Enter:	To enter the Promotion, the entrant must visit www.bne.com.au/competitions , follow the prompts to the Promotion entry page; and fully complete and submit the online entry form with their personal details (first name, last name, email address and state of residence) during the Promotional Period.			
Entries permitted:	Only one (1) eligible entry per person will be accepted. By completing the entry method, the entrant will receive one (1) entry.			
Total Prize Pool:	up to AUD \$21,000.00			
Prize Description		Number of this prize	Value (per prize)	Winning Method
<p>The prize is a trip to San Francisco for four (4) people which consists of the following:</p> <ul style="list-style-type: none"> 4 x return economy class flights from Brisbane Airport to San Francisco, USA (includes airline and airport taxes) (must be used within 12 months from when the Promotion closes ("Ticket Validity Period"); Accommodation for 4 people for 2 nights each (2 rooms for 10 nights in total) at the following destinations: San Francisco Hotel, Sonoma Hotel, Lake Tahoe Hotel, Yosemite Hotel and Mammoth Lakes Hotel. Redemption restrictions and black-out dates apply. Subject to blackout dates during summer, weekends and holiday periods. No additional items (F&B/Activities/Resort Credit) will be included in the package; and \$1000 Flight Centre Voucher. 		1	Up to AUD\$21,000.00 depending on date and exact point of departure	Draw: computerised random selection - 17/11/22 at 11:00 am AEST
Prize Conditions	<ul style="list-style-type: none"> Travel itinerary will be determined by the Promoter in its absolute discretion. Prize is subject to the standard terms and conditions of individual prize and service providers. The winner and his/her travel companions must depart from and return to the same departure point and travel together. Subject to the terms and conditions of the participating prize provider(s), if for any reason the winner does not, once the prize has been booked, take the prize (or an element of the prize) at the time stipulated, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash. Travel must be completed outside of any blackout periods which apply during school holidays and public holidays in the Australian State or Territory of departure. See prize description for further travel timing restrictions. The winner and any of their travel companions are responsible for having a valid passport and obtaining any and all visa requirements and travel insurance for the travel when necessary and if applicable. Any additional flights or amendment to travel outside of the travel inclusions specified in the prize description will be at winner's own expense. Prior to booking travel arrangements via Agency Assist (agencyassist@united.com), the winner and any passengers must check United Airline's schedules for requested departure days as some destinations may operate seasonally or only operate on certain days of the week. Flights for travel may be subject to change. 			

	<ul style="list-style-type: none"> • Travel is on United Airlines and United Express operated flights only. Travel is not valid on codeshare flights (an arrangement whereby one flight is published under two or more airline schedules). • Promotional seats allocated to the winner of this prize for travel are limited, and there may be times the reservation cannot be made on the winner’s preferred dates. United Airlines will use reasonable endeavours to ensure the winner is able to travel on their preferred dates but is unable to guarantee this. • Travel can be redeemed by the winner only and may not be transferred to any other person, including family members. All tickets must be redeemed at the same time with the same itinerary. • The prize is subject to booking and flight availability. • Frequent flyer points will not be awarded and do not form part of the prize. • Spending money, meals, taxes (excluding airline and airport taxes), insurance, passports, visas, vaccinations, transport to and from departure point, transfers, car hire, public transport, food and drink, personal expenses of and incidental to the winner and their travel companions use of the prize and/or participation in the Promotion, in-room charges and all other ancillary costs, unless otherwise specified in the prize description, are not included. The prize will not be transferable to another person. • The winner (and any passengers) are not permitted to change the scope of travel as specified in the prize description, including but not limited to any changes to destinations, class of service or the length of Ticket Validity Period. • Tickets for travel are valid for roundtrip flights between the origin and destination only, using the most direct routing. Stopovers, upgrades, and name changes are not permitted. • Lost or stolen tickets and/or certificates will not be replaced. • Where the winner only redeems a one-way flight as opposed to a round-trip journey, the other half (unused) portion of travel will no longer be redeemable. • Where the winner consents to flying in a lower class of service, the price difference between classes of services will not be compensated. • The winner cannot use the travel for any are not applicable for MileagePlus mileage accrual. • Where the winner fails to claim the travel within the Ticket Validity Period, the winner will not be entitled to a refund or credit note for the travel. • The winner may be required to present their credit card at check in. • During the travel, the winner (and any passenger) must comply with any mandatory travel requirements, such as wearing face masks during flights, customer service counters and kiosks, airport lounges, gates and baggage claim areas at both the origin and destination airports. • By providing any information to United Airlines online or offline, you consent to the collection and use of such information by United Airlines, its affiliates, partners, contractors and permitted agents as herein described and consistent with applicable laws. • In collecting the Winner (and any passengers) personal information, United Airlines agrees to comply with Australian Privacy Laws in accordance with its privacy policy (which can be viewed at https://www.united.com/ual/en/AU/fly/privacy.html). • Travel may be subject to rapid changes as a result of COVID-19 and associated fast-changing government mandates and restrictions. The winner should review United Airline's COVID-19 updates for the most current travel updates. Information can be found at the following site: https://www.united.com/ual/en/us/fly/travel/notices.html. • The winner and their travelling companions are responsible for meeting all travel and health requirements for any overseas travel. It is the responsibility of the winner and their travelling companions to check with all government health authorities regarding travel requirements and eligibility. Any fines, penalties, expenditure or inability to travel as a consequence of not meeting such requirements are the sole responsibility of the winner and their travelling companions. • The Promoter makes no representation as to the safety, conditions or other issues that may exist at any of the destinations or events forming part of the prize. It is the sole responsibility of winner to check government advisories and/or conditions regarding the safety and situation of any such destinations. • If the prize cannot be provided as intended due to any COVID 19 related restrictions or guidelines, the Promoter reserves the right to award an alternative prize in lieu.
Winner notification:	The winner will be notified by email within two (2) business days of the draw. The winner will be published at www.bne.com.au/competitions by 21/11/22.

Unclaimed Prizes:	The prize must be claimed by 19/12/22 at 11:00 am AEST. In the event of an unclaimed prize, the prize will be redrawn on 20/12/22 at 11:00 am AEST at Brisbane Airport Corporation Pty Limited, 11 The Circuit, Brisbane Airport, Brisbane QLD 4008, Australia. The winner of the redraw will be notified by email within two (2) days of the redraw. The winner will be notified publicly (and their details published) at www.bne.com.au/competitions on 22/12/22.
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1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.
2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will be accepted during the Promotional Period.
4. Employees (and their immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. Draw:
 - a) The draw will take place at Brisbane Airport Corporation Pty Limited, 11 The Circuit, Brisbane Airport, Brisbane QLD 4008, Australia at 11:00 am AEST on 17/11/22 using computerised random selection.
 - i) The first valid entry drawn will be the winner of the prize specified in the Schedule above.
 - b) The draw conductor may draw additional reserve entries in case an invalid entry or entrants is drawn.
 - c) If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.
6. All reasonable attempts will be made to contact each winner.
7. If any winner chooses not to take their prize (or is unable to), or does not take or claim a prize by the time specified by the Promoter, or is unavailable at the time stipulated by the Promoter for travel, they forfeit the prize and the Promoter is not obliged to substitute the prize.
8. The value of the prize is accurate and based upon the recommended retail value of the prize (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prize after that date.
9. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
10. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification.
11. No entry fee is charged by the Promoter to enter the Promotion. Where entry is allowed online, there is no additional cost to enter the Promotion other than any cost paid by the entrant to access the website or social media platform of entry via their Internet service provider.
12. The prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
13. Entrants' personal information will be collected by the Promoter. Personal information will be stored on the Promoter's database. The Promoter may use this information for future marketing purposes regarding its products, including contacting the entrant electronically. The Promoter is bound by the Australian Privacy Principles in accordance with the Privacy Act 1988 (Cth) and its privacy policy which is located at <http://www.bne.com.au/privacy-policy>. The Promoter's privacy policy

contains information about how the entrant may access, update and seek correction of the personal information the Promoter holds about them and how the entrant may complain about any potential breach by the Promoter of the Australian Privacy Principles or any other Australian privacy laws and how such complaints will be dealt with. The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion. Personal information collected from entrants will not be disclosed to any entity located outside of Australia.

14. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and State/Territory or postcode of residence.
15. The Promoter reserves the right to refuse to allow a winner to take part in any or all aspects of the prize, if the Promoter determines in their absolute discretion, that a winner is not in the physical or mental condition necessary to be able to safely participate in or accept the prize. It is a condition of accepting the prize that the winner and their travel companions may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving the prize. If a winner or travel companion is under the age of 18, a nominated parent or legal guardian of the winner or travel companion will be required to sign the legal release on the winner or travel companion's behalf.
16. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier and the provision of the prize is the sole responsibility of the third party and not the Promoter. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry, to the extent of any inconsistency. The Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
17. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).
18. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
19. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
20. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision will be final.
21. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation), except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
22. The entrant will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.

23. Unless otherwise specified, a prize is a single event for the winner (and their guests) and cannot be separated into separate events or components.
24. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
25. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.