



Brisbane Airport Corporation (Pty Ltd) and Community Stakeholders

When we engage with you about our business operations and activities we may collect your personal information.

Information we collect

We may collect your name, postal and email address, and phone number, as well as any other personal information we need to respond to enquiries or concerns you have raised with us or asked us to respond to. We may also collect sensitive information, such as health or medical information, if it is relevant to the enquiry or concern.

How we collect your personal information

We will collect your personal information directly from you, for example when you:

- fill out a form or make an enquiry with us,
- use or purchase any of our products or services,
- attend our offices, sites or facilities, or
- access any of our online platforms, web applications, and social networks.

We may also collect your personal information indirectly from your authorised representative or other third parties that you have authorised to share your personal information, such as government authorities.

If you choose not to provide your personal information to us, we may not be able to answer your query or address concerns that you raise with us.

Why we collect your personal information

We collect your personal information to respond to enquiries or concerns you have raised with us or asked us to respond to. We may also use your information to assist us develop, improve and manage our services and facilities, and keep in contact with you about changes to our operations.

Disclosing your information

We may disclose your information to third parties including information technology suppliers, our communications agencies, mailing and logistics providers, government and regulatory authorities and our professional advisors such as accountants, auditors and lawyers.

How to access or correct your personal information or make a complaint

You can contact us about your personal information or our privacy policy at privacy@bne.com.au or you can go to our website and submit enquiry form at www.bne.com.au/feedback. For more information see our Privacy Policy.