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CHAPTER 03 COMMUNITY ENGAGEMENT & PARTNERSHIPS

# COMMUNITY ENGAGEMENT & PARTNERSHIPS

Brisbane Airport Corporation (BAC) is committed to keeping the community informed about what is happening at their airport. Regular community engagement activities provide opportunities for people to ask questions, provide feedback and to learn more about Brisbane Airport.

The 2020 Brisbane Airport Master Plan is the result of more than two years of careful planning. To meet legislative requirements and as an ongoing part of medium and longterm investment planning for the future of Brisbane Airport, the creation of a Master Plan requires the airport to anticipate and plan for changing needs across a five and 20 year horizon. In compiling the various elements that make up a Master Plan, BAC has undertaken an ongoing and comprehensive program of consultation and engagement.

The consultation program for the Brisbane Airport 2020 Master Plan has been specifically designed to encourage open discussion about all issues affecting the airport, including those of frequent and infrequent users, stakeholders and partners, to seek comment and feedback on plans for future development at the airport and overall to help BAC better understand the thoughts, concerns and ideas of all parties.

Specifically, consideration has been given to the future changing needs of passengers, covering issues including an increased demand for both frequency of flights and new destinations, as well as ensuring the highest levels of safety and security. The Master Plan also considers the needs of passengers with special needs as part of designing plans to ensure that journeys are intuitive and simple.

The Master Plan also considers the changing needs of businesses that use the airport for export and import and those actually on site, considering new environmental and demographic trends, as well as known as potential changes in the aviation industry.

Measures to ensure environmental sustainability at the airport and new initiatives planned have also been discussed with user groups, environmental experts, Government representatives and other interested parties.

Similarly, proposed changes to ground transport at the airport that anticipate changing needs in the way people may wish to travel to and from the airport have been the subject of regular discussion forums with representatives of local and state Government, as well as local community and user groups.



& THE COMMUNITY



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**DID YOU KNOW?** 

# ENGAGEMENT AND **CONSULTATION ON** THE BRISBANE AIRPORT 2020 MASTER PLAN

# **ENGAGEMENT THROUGH COLLABORATIVE DISCUSSION**

BAC recognises the contribution of strong relationships with Government, industry and the community to the achievement of its vision and the development objectives as outlined in this Master Plan. The diagram overleaf shows the many different forums in which the Brisbane Airport 2020 Master Plan has been discussed over the last two years.

As can be seen, the consultation program includes a range of different forums, working groups, vision workshops and briefings.

# **GOVERNMENT PARTNERS**

From a planning perspective, BAC works closely with Brisbane City Council (BCC), the Queensland State Government and the Australian Government. This approach promotes integration with, and understanding of, on-airport and off-airport land use planning, road networks, public transport initiatives and environmental management. Understanding, the strategic goals of agency partners is critical to the long-term planning of the airport.

# MANAGING NOISE

Similarly, managing aircraft noise at Brisbane Airport is a responsibility shared by a number of organisations and bodies. Together these groups actively research, plan and implement initiatives to achieve the optimal balance between the safe operation of the airport and minimising noise impacts on the community.

#### PARTNERS IN MANAGING NOISE

Our partners in managing noise include the International Civil Aviation Organization, Airservices Australia, the Aircraft Noise Ombudsman, the Commonwealth Department of Infrastructure and Regional Development, the Civil Aviation Safety Authority and individual airlines operating through Brisbane Airport.

#### **WORKING GROUPS**

Working Groups made up of representatives from the airport, Queensland Government and BCC were created as a forum for discussion and direction on four key areas of airport operations; Ground transport; land use; noise and the protection of the environment.

The Working Groups were able to provide valuable inputs to the scope of the Master Plan, including clarification on issues arising for BAC and its consultants. They also identified areas where additional work is required to support inputs to the Master Plan and provided feedback on draft chapters of the report.

Additionally, working groups in areas including freight and cargo, general aviation, business and industry and aviation support with both industry and airline partners were vital in developing and shaping initiatives that will provide complementary outcomes in the future.

MASTER PLAN DIRECT CONSULTATION TO MAY 17<sup>™</sup> 2019



These 8-year-old's are able to let their imagination influence their ideas. These fresh ideas could be the next level of innovation that Brisbane Airport needs in preparing for 2040.

# THE BRISBANE AIRPORT SCHOOLS DESIGN SYMPOSIUM

As part of a series of community engagement exercises, for the last three years Brisbane Airport Corporation has partnered with St Paul's School to explore new ideas and new thinking in the Brisbane Airport Schools Design Symposium.

In the first year, students were asked to design and prototype transport systems to help navigate the Brisbane Airport of the future. From hovercraft wheelchairs to zip-lines connecting different parts of the airport, there were no limits to the imagination and ingenuity of the students.

Last year, the students were invited to imagine what air travel might look like in the future. The challenges included consideration of likely changes to almost every facet of airport operations including aircraft, entertainment, security, baggage handling and catering. The work had a special and important flavour as students were encouraged to focus on the needs of the airport users, mirroring a principle at the heart of planning at the airport itself.

This year's design symposium was all about the Brisbane Airport Master Plan 2040 and once again, the ideas that came out of the day were imaginative and inspiring.

One group created a prototype for a mass transit system that could distribute everything from shopping, cargo and fuel around the airport. Another group developed the idea of creating a wind farm at Moreton Bay to charge electric batteries, while some of the other students turned their minds to the forward-thinking idea of a remote facility for driverless cars with easy access for passengers, visitors and airport staff.

Following the success of the symposium in the first two years, in 2019 the Brisbane Airport Design Symposium was expanded to include students from four new schools in the local area -Morningside State School, Coorparoo State School, Kelvin Grove State School and Our Lady of the Way, Petrie.



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# **BACACG**

The Brisbane Airport Community Aviation Consultation Group (BACACG) is a consultative forum designed to bring together Government, the aviation industry, and the community to discuss a range of topics including aircraft noise, airport developments, airport operations and terminal access.

The group is independently Chaired by Major General Peter Arnison (Retd) and meets three times per year. The Master Plan team has provided a number of Q and A sessions to the group since 2018.

#### **FESTIVALS AND FAIRS**

Being available for the local community is the foundation for all BAC engagement activities. The corporation is proud to participate in and support local cultural and community activities that help make South East Queensland one of the world's great places to live, work and visit.

Every year airport staff set up and man information stands at local fairs and festivals including EKKA and the Bulimba, Morningside, Nundah, Racecourse Road and Teneriffe street festivals, to bring the airport to the community. At these events, questions are answered on everything ranging from the new flight paths, ground transport to our artist in residence program.

# BRISBANE AIRPORT AREA ROUND TABLE

The Brisbane Airport Area Round Table (BAART) is the Planning Coordination Forum for Brisbane Airport.

BAART is attended by all levels of government, Brisbane Airport, Airservices Australia and the Civil Aviation Safety Authority. BAART provides the mechanism for the sharing of major project and infrastructure updates. Additionally, the forum facilitates discussions around planning initiatives, policy and regulatory changes, relevant industry innovation and emerging trends.

BAART is a quarterly forum and has been found to proactively support integrated planning outcomes. The development of the master plan has been a standing agenda item over the past two years and the master plan team has been able to share updates and receive valuable feedback through this.

# LOCAL BUSINESS ADVISORY GROUP

The Brisbane Airport Local Business Advisory Group was formed to monitor levels of project knowledge, awareness and issues of interest regarding Brisbane's new runway, as well as to get independent feedback on the communications program.

The advisory group mainly consists of small businesses not based on airport which are in the property, retail and services sectors as well as transport operators and economic development agencies.

Meeting twice a year, the advisory group was formed with input from local political representatives within Brisbane Airport's catchment.

There are also planning consultation groups related to ground transport, environment, land use and aviation development which contribute direct to the Master Planning process.

#### SUMMARY OF 2020 MASTER PLAN ENGAGEMENT TO DATE

To date, Brisbane Airport Corporation has taken part in more than 250 engagements, forums, meetings and briefings with over 1,250 individuals including representatives of the aviation industry, government, airport tenants and the local community to explain the details of the Brisbane Airport 2020 Master Plan including:

#### Briefings

- Qantas and Virgin airlines
- Board of Airline Representatives
- Brisbane Airport Freight and Cargo Community
- Elected officials Local and State
- Chamber of Commerce and Industry Qld
- SEQ Council of Mayors Executive
- Indigenous land owners
- Airport tenants
- Brisbane Airport Corporation staff
- Brisbane Airport Area Round Table
- Brisbane Airport Community Aviation Consultation Group
- Department of Infrastructure, Regional Development and Cities
- Department of the Environment and Energy
- Civil Aviation Safety Authority

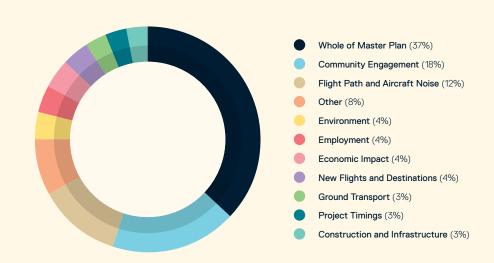
#### Working Groups and Workshops

- Ground Transport (with state and council)
- Land Use Planning (with state and council)
- Australian Noise Exposure Forecast consultation (with state and council)
- AirServices Australia workshop
- Cargo and freight community workshop
- Airline operations and aviation
- support workshops
- Aircraft refuelling strategy with Joint Users Hydrant Installation
- Development objectives workshop with BAC Senior Management Team
- Planning challenges workshops with BAC Board
- Airline workshops

#### Community

- EKKA Royal Queensland Show
- Local festivals
- St. Paul's School Design Symposium
- Brisbane Airport website update
- 2020 Master Plan information.

#### **ENGAGEMENT CONTENT**



BRISBANE AIRPORT 2020 PRELIMINARY DRAFT MASTER PLAN