

# MEETING MINUTES

<b>Event:</b>	Brisbane Airport Ground Transport Operators Forum
<b>Date &amp; Time:</b>	Tuesday 25 July, 2017 @ 2pm
<b>Venue:</b>	Brisbane Airport Meeting Room
<b>Attendees:</b>	Ground Transport Operators

Agenda Item	Notes
Welcome given by Adam Hazel, Commercial Transport Performance Manager.	Welcome and Agenda noted
BAC Major Projects Update – Bruce McKendry	<p>Brisbane Airport Corporation (BAC) is investing \$3.8 billion over a decade redeveloping and expanding Brisbane Airport (BNE).</p> <p>We've already invested \$1.6 billion in major infrastructure projects since FY12, improving and adding to our award winning airport.</p> <p>Airside, landside, terminal and building projects continue to take place with BAC investing \$2.2 billion over the next five years (FY17-FY21).</p> <p>Australia's biggest aviation project, our \$1.35 billion New Parallel Runway is well underway with the first aircraft due to land in 2020.</p> <p>Curfew free and operating 24/7, Brisbane Airport is planning for a future that will see passengers, jobs and investment more than double in 20 years.</p>
New Runway	<p>The runway will deliver a regional economic benefit of around \$5 billion per year by 2035</p> <p>7,800 jobs will be created for the Brisbane/Moreton region by 2035 due to additional capacity</p> <p>The runway will allow the same level of capacity as Hong Kong and Singapore airports</p> <p>The new runway will give Brisbane the best runway system in Australia</p> <p>Flights are forecast to grow from 227,000 in 2014/15 to over 360,000 by 2035</p> <p>Tourism facilitated by the airport has been quantified at \$3.1 billion in the FY13. This is estimated to grow to a national contribution of \$7.6 billion by 2033-34</p> <p>Construction Phases:            Site preparation (completed) - includes clearing, construction of access roads, significant drainage works and modifications to the cross runway system that necessitated its temporary closure.</p> <p>Dredging and reclamation works (completed) – includes clearing the remainder of the site, sand extraction from Moreton Bay, piling sand on the site and a four year ground settlement period (2014-2018)</p> <p>Construction of the pavements and airfield (2017 - 2020) - includes pushing off the excess sand surcharge, constructing</p>

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	<p>pavements and airfield, then commissioning and commencing operations</p>
<p>Dryandra Road Underpass</p>	<p>March 2017 to September 2018</p> <p>Four lane underpass to allow vehicular traffic to pass under the new runway system to the existing system and terminals</p> <p>Designed with withstand with weight of a fully laden A380 1.1km of roadway for airside and landside traffic for access between north and south of the link taxiways</p> <p>Currently piling and sheet piling excavation and dewatering works</p> <p>This will also lead to the new plane spotters area</p>
<p>Hotels and Conference</p>	<p>Project is still on track for a 1 October completion.</p> <p>Main construction work has now finished and the internal fit out is underway.</p> <p>Landscaping and signage works will start soon.</p> <p>5-star Pullman; 3.5 star Ibis; Conference Centre</p>
<p>ITB Concourse expansion International northern apron expansion</p>	<p>Timing: Late 2016 - late 2017</p> <p>Closely connected to the International Terminal northern apron project, this development will result in an expanded International Terminal concourse with new boarding zones, aerobridges and walk-out gates.</p> <p>All of this is a direct result of significant growth in international business.</p> <p>When complete, the project will deliver:</p> <p>An extra 13,500 square metres of space, Six more boarding zones, New passenger zones, Two new walk-out gates Four new aerobridges (2 MARS gates).</p>
<p>Other Major projects for Fy 17</p>	<p>Airport Industrial Park</p> <p>International Self Service check in and automatic bag drop</p> <p>Domestic baggage handling upgrade</p> <p>Domestic Fire Services Upgrade</p> <p>Qantas Lounge Upgrade</p>
<p>Other projects FY 18 onwards</p>	<p>Automall</p> <p>Hotel taxiway upgrade</p> <p>Interterminal transfer</p> <p>New international Express pick up</p> <p>BAC solar panels</p>

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Other Projects – FY 19 onwards	<p>Domestic retail redevelopment</p> <p>International multi-level car park</p> <p>International northern apron bay</p> <p>Domestic northern apron expansion</p> <p>Domestic regional satellite terminal</p> <p>Domestic Centralised Security</p>
ITB Express pick up Area	<p>The new EPU is located in the old staff priority car par, 100mtr walk from the northern end of the ITB</p> <p>Will relieve congestion, provide a better customer experience</p> <p>Level 2 ramp will close to public pick up vehicles on 12 September</p> <p>New clearly marked approach signage for driver. New designed EPU lane with new floor plates</p> <p>Signage will direct passengers from L2 arrivals down to L1 then outside to the new facility</p>
Inter terminal transfer Update	<p>Early September to mid-December 2017</p> <p>Reduce minimum connection times between terminals</p> <p>Provide a positive experience for all transfer passengers</p> <p>Improve airline ability to manage the passenger journey</p> <p>Fast facts</p> <ul style="list-style-type: none"> <li>• Redevelopment and upgrade of existing baggage handling systems at the ITB</li> <li>• Increased processing capability at ITB Level 2 bag drop area</li> <li>• New orientation area on ITB Level 2 Arrivals</li> <li>• Relocation of bus stop at ITB Level 2 to the north, avoiding cross paths of travel with other passengers</li> <li>• More services during peak periods</li> <li>• New passenger transfer way-finding signage across the end to end journey</li> </ul>
Level 2 ramp	<p>Locations of taxi and bus pick up will be switched</p> <p>Early September – October Construction of a new taxi rank at the ITB l2 face road – during these works there will be a temporary bus stop closer to the taxi area. No change to current taxi operations, other than temporary loss of 2 pickup bays.</p> <p>Early October to mid-December construction of a new transfer bus rank at Northern end of face road. Temporary relocation of existing bus stop to the south during works</p> <p><b><u>Change Outcome</u></b></p> <p>No public access</p> <p>Taxi pay location will change</p> <p>Need to break old habits eg taxi's staying outside of the gates and blocking</p> <p>An agreement that 4 taxis on the rank in non-peak.</p>

**Updates – Adam Hazell**

GTO Licence agreement

All current licenses expired June 30 and all licenses are currently in Holding Over. This is due to changing legislation Once the regulations have been implemented we will issue new licenses via the GTO system. Projected Early 2018

International GTO Project

Project completion mid-September

Adding 39 limo bays (to the 15)

24 rideshare bays/overflow

Trolley return

Additional signage

**Notes – Uber parking wherever they want in this area  
Suggested option of new signage to reflect time of day**

**Prefer to reverse in – due to weather and ease of loading  
so look to change the way you approach the upgrade.**

Commonwealth games – 4 April 15 april

Transport required 15 March to 20 April

APPROX 8000 GUESTS

CPA will allocate 50 bays

Domestic – 2 Limo Bays at VA 2 limo bays at Qantas – B

Bus/coach 35m on road

International 14 Bays

Additional staff for the peaks – all com games visitors using normal flights

Meeting Feedback

Ride Booking holding area is currently at Airpark but will need to move into the staging areas in the future

Toilets at the CPA – still an issue suggested it needs permanent cleaner – they are currently cleaned 5 times a day.

ITB Terminal –Con-x-ion Vehicle Sitting in a bay – used to house baggage for delivery

Wilson’s and ISS vehicles park in prime spots on the roads

Staff smoking on the GTO drop off road

Complaint Ride bookings – doing meet and greet and leaving vehicle

A lot of cars without L plates

Can you park in ride booking spots if limo spots are full (YES)

All approved vehicles can use the limo road not only L plates ( we give access to people like Brisbane festival, sporting vehicles)

At Domestic – needs to be better explained that drivers on the taxi drop off road are not to leave their cars

Want better signage for UBER that is not “ride booking”



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Complaints , Compliments, Concerns  
[feedback@bne.com.au](mailto:feedback@bne.com.au)  
[GTO.info@bne.com.au](mailto:GTO.info@bne.com.au)

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