



CLOSED CIRCUIT TELEVISION (CCTV)

The use case at Brisbane Airport



We collect and use CCTV for our operations. Just like the airport, our CCTV system is always operating 24/7.

Brisbane Airport Corporation (**BAC, our**) uses closed circuit television (**CCTV**) to monitor activity across Brisbane Airport, including in terminals, car parks and shopping precincts and on aprons, runways and roads.

Why BAC collects and uses CCTV

CCTV is primarily used:

- for our operational purposes, such as managing traffic flow, passenger and aircraft facilitation, managing access to our facilities and infrastructure and responding to emergencies and incidents
- to manage the safety and security of Brisbane Airport including the prevention and detection of acts of unlawful interference with aviation
- to conduct our assessments and investigations of suspected or known, unlawful or unsafe acts
- to help Government and law enforcement agencies to detect and investigate unlawful or unsafe acts and identify offenders; and
- for airport planning purposes to understand behaviour and movements of people, equipment, aircraft and vehicles.

How we manage CCTV

CCTV is part of BAC's broader security monitoring system which also includes access control systems, number plate recognition technology, mobile camera and security devices and other monitoring and observational tools. Brisbane Airport's CCTV is privately owned by BAC and complies with National Security Standards.

CCTV is managed in accordance with BAC's corporate policies and procedures. It is monitored by trained security and airport officers and is stored securely with restricted access for a reasonable period that meets BAC's business needs.

When BAC gives access to CCTV

BAC only releases CCTV footage in limited circumstances where there are sound legal reasons to do so. For example:

- providing CCTV footage to police and other enforcement bodies to assist law enforcement activities; and
- disclosing CCTV footage to comply with a subpoena.

We may also allow airlines and other airport operators to access CCTV footage where there is a legitimate aviation safety issue raised by that entity and, in our opinion, the CCTV footage will assist to manage it. BAC makes the decision about whether to allow access to CCTV in its sole discretion.

Access to BAC's CCTV footage is rarely given to members of the public (including individual airline and airport workers). However, BAC will respond to a subpoena that has been issued by a court of law and will consider other legal process requests.

All requests for CCTV footage should be made promptly after an incident has occurred so the CCTV footage can be saved. A fee may be charged to cover reasonable expenses in actioning a request and preparing footage. If there is a fee, you will be informed and you will need to pay in advance.



For more information, or to request BAC's 'Request for Information' (RFI) form, email cctv.requests@bne.com.au